# X-RAY VISION INTO OPERATIONS

### TRANSCRIPT & SUMMARY

(00:00) My lack of visibility into operations used to terrify me. I was always chasing information, never felt like I could see the current state, but how could I? Change was constant. But now, I can see real-time information about any high-risk procedure in an operation. It's like having x-ray vision into an operation at all times. I can see everything I need to see to ensure success.

(00:24) Let me show you how this works. For any high risk procedure, I can see the stakeholder whose experience is impacted by the procedure. And if I click on the stakeholder I can see all of the procedures that impact their experience connecting procedure execution to strategy. I can see how a procedure is performing and the metrics being used to measure

#### (00:51) success - so the intended outcome

of the procedure is crystal clear. I can see which department is responsible for a procedure - providing clarity into exactly where in an organization a procedure is being managed. I can see the opportunities that the team sees to improve the procedure - giving me an idea of how the procedure will evolve into the future.

(01:18) I can see the valuation of a procedure - helping

me prioritize where I focus my attention. And I can see who is ultimately responsible for procedure success - with people to go to if I have questions or issues. I can even message them directly by clicking on them. And inside a procedure, I can see all of the steps

(01:46) or sub-goals that need to be achieved

to ensure overall procedure success. And for each step or sub-goal, I can see who owns it, how it's performing, and its history. And I can see any content that the team is using to guide their execution. Like I said, it's x-ray vision into any part of an operation where I need visibility to ensure success.

(02:18) And when there are procedure changes, I receive notifications telling me what changed and linking me directly to the details. I also receive a daily email with an aggregated list of changes across all procedures - making it incredibly easy for me to stay current. And Parallel was so easy to implement. We utilized our existing storage methods - so our documents

(02:48) and procedures remained in SharePoint, Google

Drive, and several other systems. We didn't have to touch them. And security and permissions remained exactly the same. All we needed to do was decide which procedures needed a higher level of control and the Parallel interface was built over those procedures. Our Team received access inside our existing work platform and started

(03:14) receiving notifications of procedure changes. So needless to say - I'm no longer terrified - because Parallel gives me the visibility into operations that I need to feel confident and in-control.

Scroll down below to schedule a personalized demo where I can show you Parallel and we can talk specifically about your operation.

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I'm excited to show you how easy it can be to gain the visibility into your operations that you need to feel confident and in-control at all times.

# Summary

The compliance consultant used to lack visibility into operations but now has "x-ray vision" thanks to the software Parallel. They can see real-time information about high-risk procedures, stakeholder impacts, performance metrics, responsible departments, opportunities for improvement, valuation, and ownership. Notifications are sent about procedure changes, and implementation was easy without touching existing documentation or changing security/permissions. The speaker is no longer terrified and encourages others to schedule a personalized demo to see how Parallel can give them confidence and control in their operations.

See everything you need to see to ensure success. Visit <a href="http://workinginparallel.com">http://workinginparallel.com</a> to learn more!